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MEDICAL SERVICES

20TH ROUND

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- SITET* 1a. [CODE OF REGION _____ | __ | __ | __ |]
- FAMILYT* 3a. [NUMBER OF FAMILY | __ | __ | __ |]
- PERSONT* 4. [NUMBER OF FAMILY MEMBER | __ | __ |]
- ITGENDER* 5. [SEX OF RESPONDENT:
 MALE.....1]
 FEMALE.....2]
- ITINTDAY* 7. [DATE OF INTERVIEW: DAY | __ | __ | MONTH | __ | __ |]
ITINTMON
- ITINTHRS* 8. [DURATION OF INTERVIEW: | __ | HOURS | __ | __ | MINUTES]
ITINTMIN
9. [SURNAME OF INTERVIEWER _____]
- ITNTNUM* 10. [NUMBER OF INTERVIEWER | __ | __ | __ |]

I, _____,
[INTERVIEWER! WRITE IN FULL YOUR LAST NAME, FIRST NAME, AND MIDDLE NAME!]

have presented the rules and conditions of the survey to the respondent and obtained his/her consent to participate in the survey.

Interviewer's signature _____

Date _____

I, _____,
[INTERVIEWER! WRITE IN FULL YOUR LAST NAME, FIRST NAME, AND PATRONYMIC NAME!]

have presented the rules and conditions of the survey to the parents of the child, who is 14-18 years old, and have obtained their permission for the child to participate in the survey.

Interviewer's signature _____

Date _____

Now I want to ask about a very important part of life: health and medical care.

ISSMEDIN

1.(2.2.) Do you have supplementary voluntary health insurance, with some form of service from an insurance firm, polyclinic, hospital, or medical center?

- Yes..... 1
- No 2 → [SKIP TO 3.]
- DOESN'T KNOW..... 7 → [SKIP TO 3.]
- REFUSES TO ANSWER..... 8 → [SKIP TO 3.]

2.(3.1.) Who pays for this supplementary health insurance?

			How much did you pay for a year in rubles?	D/K	REFUSES
<i>ISSMSELF</i>	1. You, yourself	Yes 1	→ _____	9997	9998
		No 2	<i>ISSMSELA</i>		
<i>ISSMENTR</i>	2. Your enterprise or organization	Yes 1	→ _____	9997	9998
		No 2	<i>ISSMENTA</i>		
<i>ISSMOTHR</i>	4. Others--who exactly?	Yes 1..	→ _____	9997	9998
		No 2	<i>ISSMOTHA</i>		

ISSMOTHT [INTERVIEWER! WRITE DOWN.] _____
(char)

***ITWHYNI* 3.(82.) Why don't you have a contract on voluntary health insurance?**

***ITWHYNI2* [CARD M_1. YOU MAY MARK NO MORE THAN TWO ANSWERS]**

DO NOT KNOW WHAT IS VOLUNTARY HEALTH INSURANCE..... 01

ENOUGH MEDICAL SERVICES WHICH ARE BEING PROVIDED FREE OF CHARGE 02

***PREFER TO PAY DIRECTLY ON RENDERING MEDICAL HELP, NOT TO BUY
HEALTH INSURANCE IN ADVANCE 03***

VOLUNTARY HEALTH INSURANCE POLICIES ARE VERY EXPENSIVE 04

***DON'T SATISFY WITH THE SET OF MEDICAL SERVICES, PROVIDED UNDER THE
VOLUNTARY HEALTH INSURANCE..... 05***

***DISSATISFIED WITH MEDICAL INSTITUTIONS IN WHICH YOU CAN GET HELP FOR
VOLUNTARY HEALTH INSURANCE 06***

OTHER..... 07

***ITWHYNI2* WHAT EXACTLY? [INTERVIEWER! WRITE DOWN] _____**

DON'T KNOW..... 97

REFUSE TO ANSWER 98

ISDRFREQ

4.(5.0.) Tell me, please: How often do you go to the doctor during the year?

- Several times per month 1
- Once a month..... 2
- 2-3 times a year 3
- Once a year..... 4
- Less than once a year..... 5
- DOESN'T KNOW..... 7
- REFUSES TO ANSWER..... 8

ITTICAMB 5. (83.) Tell me, please, how many times did you or somebody for you call "Ambulance in the last 12 months?"

/ ____ / ____ / TIMES

NEVER96 => [SKIP TO 10. ON PAGE 5]

DON'T KNOW.....97 => [SKIP TO 10. ON PAGE 5]

REFUSE TO ANSWER.....98 => [SKIP TO 10. ON PAGE 5]

ITLIPAMB 6. (84.) How many times in the last 12 months did you or people who were near you pay money or made presents to employees of "Ambulance"?

/ ____ / ____ / TIMES

NEVER96 => [SKIP TO 10. ON PAGE 5]

DON'T KNOW.....97 => [SKIP TO 10. ON PAGE 5]

REFUSE TO ANSWER.....98 => [SKIP TO 10. ON PAGE 5]

ITWHPAMB 7. (85.) Did you pay to employees of "Ambulance" because ...?

- You knew, based on personal experience or from your acquaintances, that you should pay to employees of "Ambulance"1
- Paid on request of employees of "Ambulance"2
- Wanted to thank employees of "Ambulance"3
- DON'T KNOW7
- REFUSE TO ANSWER8

8. (86.) Last time you paid to employees of "Ambulance" ...?

	Yes	No	Don't Know	REFUSAL
ITLTPAMB 1. For drugs and bandaging material	1	2	7	8
ITLTPAID 2. For provided help	1	2	7	8
ITLPGHOS 3. For taking you to good hospital	1	2	7	8
ITLPGHEX 4. Other, for what exactly?	1	2	7	8
ITLPGHEF [INTERVIEWER! WRITE DOWN]				

ITHMPAMB 9. (87.) How much did you pay to employees of "Ambulance" – with money or presents - last time? Please, give the answer in rubles.

_____ RUBLES
DON'T KNOW..... 997
REFUSE TO ANSWER..... 998

ISHPRBLM 10.(5.) Have you had any health problems in the last 30 days?

Yes..... 1 → [SKIP TO 12.]
 No 2
 DOESN'T KNOW..... 7
 REFUSES TO ANSWER..... 8

ISLPRBLM 11.(5.1.) Perhaps in the last 30 days you did not feel well, for example, had a headache, sore throat, or toothache, or had a cold or upset stomach, a slightly elevated temperature, or a burn, injury, or scratch?

Yes..... 1
 No 2 → [SKIP TO 20. ON PAGE XX]
 DOESN'T KNOW..... 7 → [SKIP TO 20. ON PAGE XX]
 REFUSES TO ANSWER..... 8 → [SKIP TO 20. ON PAGE XX]

ISADHEPR 12.(58.) What did you do to address your health problems in the past 30 days?

Went to medical institutions or health workers only for dental care..... 1 → [SKIP TO 66. ON PAGE XX]
 Went to medical institutions or health workers only for non-dental care..... 2
 Went to medical institutions or health workers for both – dental and non-dental care 3
 Did not go to health workers, but treated self..... 4 → [SKIP TO 20. ON PAGE XX]
 DOESN'T KNOW..... 7 → [SKIP TO 20. ON PAGE XX]
 REFUSES TO ANSWER..... 8 → [SKIP TO 20. ON PAGE XX]

13.(59.) In the last 30 days did you apply for out-patient/ambulatory care? Please, don't take into account dental care or dental prosthetics. You will tell about it later. Did you go to:

		Yes	No	D/K	REFUSES
ITSTPOAC	1. A regional, city, state, or village polyclinic	1	2	7	8
ITCOPOAC	2. A commercial polyclinic	1	2	7	8
ITSTHOAC	3. A regional, city, state, or village hospital	1	2	7	8
ITCOHOAC	4. A commercial hospital	1	2	7	8
ITPRPHAC	5. A private physician	1	2	7	8

14.(88.) To whom, how and how much, did you or your family pay for outpatient not dental help, rendered to you by doctors during the last 30 days ...?

			How much	DON'T REFU-
			did you pay in	KNOW SAL
			rubles?	
<i>ITPOFDAI</i>	1. Paid <u>officially</u> at a cashier's office in accordance with official rules or with the medical enterprise's official prices	Yes..... 1 ⇒ _____	9997	9998
		No..... 2	<i>ITHMPOFD</i>	
<i>ITPUODAI</i>	2. Paid <u>unofficially</u>, through hand-to-hand monetary transactions without any documents	Yes..... 1 ⇒ _____	9997	9998
		No..... 2	<i>ITHMPUOD</i>	
<i>ITGIFDAI</i>	3. Paid <u>unofficially</u>, through gift-giving	Yes..... 1 ⇒ _____	9997	9998
		No..... 2	<i>ITHMGIFD</i>	

15.(15.) Let's talk about your last visit to health care professional during last 30 days. Have you paid for this visit it doesn't matter whether it was money or presents?

- Yes..... 1
- No 2 → [SKIP TO 17.]
- DOESN'T KNOW..... 7 → [SKIP TO 17.]
- REFUSES TO ANSWER..... 8 → [SKIP TO 17.]

16.(60.) To whom, how, and how much did you pay for this visit?

		Did	How much D/K REFUSES
		you pay?	in rubles?
<i>ITPOFOPC</i>	1. Paid <u>officially</u> at a cashier's office in accordance with official rules or with the medical enterprise's official prices.....	Yes . . . 1 ⇒ _____	9997 9998
		No . . . 2	<i>ITPOFOPA</i>
<i>ITPUNOPC</i>	2. Paid <u>unofficially</u> through hand-to-hand monetary transactions without any documents.....	Yes . . . 1 ⇒ _____	9997 9998
		No . . . 2	<i>ITPUNOPA</i>
<i>ITGIFOPC</i>	3. Paid <u>unofficially</u> through gift-giving.....	Yes . . . 1 ⇒ _____	9997 9998
		No . . . 2	<i>ITGIFOPA</i>

17.(17.) Except this visiting of health care professional have you taken any additional inspection or procedures?

- Yes..... 1
- No 2 → [SKIP TO 20.]
- DOESN'T KNOW..... 7 → [SKIP TO 20.]
- REFUSES TO ANSWER..... 8 → [SKIP TO 20.]

18.(18.) Did you pay for this inspection or procedures it doesn't matter whether it was money or presents?

- Yes..... 1
- No 2 → [SKIP TO 20.]
- DOESN'T KNOW..... 7 → [SKIP TO 20.]
- REFUSES TO ANSWER..... 8 → [SKIP TO 20.]

19.(80.) To whom, how, and how much did you pay?

		Did you pay?	How much in rubles?	D/K	REFUSES
<i>ITPOFINC</i>	1. Paid <u>officially</u> at a cashier's office in accordance with official rules or with the medical enterprise's official prices.....	Yes . . . 1 ⇒ _____		9997	9998
		No . . . 2	<i>ITPOFINA</i>		
<i>ITPUNINC</i>	2. Paid <u>unofficially</u> through hand-to-hand monetary transactions without any documents.....	Yes . . . 1 ⇒ _____		9997	9998
		No . . . 2	<i>ITPUNINA</i>		
<i>ITGIFINC</i>	3. Paid <u>unofficially</u> through gift-giving.....	Yes . . . 1 ⇒ _____		9997	9998
		No . . . 2	<i>ITGIFINA</i>		

ITEXPMED **20.(66.) Did you or your family incur any expenses on medicines or dressing materials for your home treatment in the last 30 days? Do not count any expenditures on medicines for treatment in hospital, expenditures on vitamins or probiotics.**

Yes..... 1
 No 2 → [SKIP TO 22.]
 DOESN'T KNOW 7 → [SKIP TO 22.]
 REFUSES TO ANSWER..... 8 → [SKIP TO 22.]

ITEXPMAM **21.(67.) How much did you pay for them?**

_____ RUBLES
 DOESN'T KNOW 997
 REFUSES TO ANSWER..... 998

ITMISILL **22.(31.) In the last 30 days did you miss any work or study days due to illness?**

Yes..... 1
 No 2 → [SKIP TO 23.1]
 DOESN'T KNOW 7 → [SKIP TO 23.1]
 REFUSES TO ANSWER..... 8 → [SKIP TO 23.1]

ITDYSMIS **23.(32.) How many days in total did you miss due to illness in the last 30 days?**

_____ DAYS
 DOESN'T KNOW 97
 REFUSES TO ANSWER..... 98

ITMISWIL **23.1.(89.) In the last 12 months did you miss any work or study days due to illness?**

Yes..... 1
 No 2 ⇒ [SKIP TO 24. ON PAGE 8]
 DIDN'T WORK, DIDN'T STUDY 6 ⇒ [SKIP TO 24. ON PAGE 8]
 DON'T KNOW 7 ⇒ [SKIP TO 24. ON PAGE 8]
 REFUSE TO ANSWER 8 ⇒ [SKIP TO 24. ON PAGE 8]

ITDTOTIL 23.2.(90.) How many days in total did you miss due to illness in the last 12 months?

_____ DAYS
 DON'T KNOW 97
 REFUSE TO ANSWER 98

ITHOSL3M 24.(20.) Have you been in the hospital in the last three months?

Yes..... 1
 No 2 → [SKIP TO 31. ON PAGE XX]
 DOESN'T KNOW 7 → [SKIP TO 31. ON PAGE XX]
 REFUSES TO ANSWER..... 8 → [SKIP TO 31. ON PAGE XX]

ITDYSHOS 25.(23.) How many days in total in the last three months did you spend in the hospital?

_____ DAYS
 DOESN'T KNOW 97
 REFUSES TO ANSWER..... 98

26.(68.) In which of the following facilities were you hospitalized in the last three months?

	Yes	No	D/K	REFUSES
ITHOSTHO 1. In state, municipal hospital.....	1	2	7	8
ITHOINHO 2. In an institutional hospital	1	2	7	8
ITHOCOHO 3. In a commercial hospital.....	1	2	7	8

ITPAYMED 27.(25.1.) Did you receive medicine, syringes, and dressing materials that were necessary for your treatment in a hospital, for free or did you pay for them with money or gifts?

All medicines, syringes, and dressing materials
 were received free..... 1 → [SKIP TO 29.]
 Some medicines, syringes, and dressing materials
 were received free of charge, and some we paid for..... 2
 We paid for all medicines, syringes, and dressing materials ... 3
 DOESN'T KNOW 7 → [SKIP TO 29.]
 REFUSES TO ANSWER..... 8 → [SKIP TO 29.]

28.(69.) To whom, how, and how much did you or your family pay for medicines, syringes and dressing materials in the last 3 months when you were in the hospital or hospitals?

		How much in rubles?	D/K	REFUSES
<i>ITPOFMED</i>	1. Paid <u>officially</u> at the cashier's office of the hospital you were in according to official rules or the medical enterprise's official prices	Yes1 ⇒ _____ No2 <i>ITPOFMEA</i>	9997	9998
<i>ITPUNMED</i>	2. You paid <u>unofficially</u> by giving money or gifts directly to a doctor or medical staff of the hospital you were in.....	Yes1 ⇒ _____ No2 <i>ITPUNMEA</i>	9997	9998
<i>ITBOUMED</i>	3. Somebody bought medicine, syringes and dressing materials for treatment in the hospital in pharmacies outside of hospital.....	Yes1 ⇒ _____ No2 <i>ITBOUMEA</i>	9997	9998

ITPDHOSP **29.(24.1.) Did you pay for a stay in hospital, medical services and treatment, not including payments for medicine, syringes and dressing materials it doesn't matter whether it was money or presents?**

Yes..... 1
 No 2 → [SKIP TO 31.]
 DOESN'T KNOW..... 7 → [SKIP TO 31.]
 REFUSES TO ANSWER..... 8 → [SKIP TO 31.]

30.(70.) To whom, how, and how much did you or your family pay in the last three months for a stay in the hospital, medical services and treatment, not including payments for medicine, syringes and dressing materials?

	Did you pay?	How much in rubles?	D/K	REFUSES
<i>ITPOFHOC</i>	1. You paid officially in a cashier's office in accordance with the official rules or the medical enterprise's official prices	Yes1 ⇒ _____ No2 <i>ITPOFHOA</i>	9997	9998
<i>ITPUNHOC</i>	2. You paid unofficially through hand-to-hand monetary transactions without any documents	Yes1 ⇒ _____ No2 <i>ITPUNHOA</i>	9997	9998
<i>ITGIFHOC</i>	3. You paid unofficially through gift-giving.....	Yes1 ⇒ _____ No2 <i>ITGIFHOA</i>	9997	9998

IRAPDECA **31.(76.) Did you apply for dental care, including dental prosthetics, in the past three months?**

Yes..... 1
 No 2 → [SKIP TO 26.]
 DOESN'T KNOW..... 7 → [SKIP TO 26.]
 REFUSES TO ANSWER..... 8 → [SKIP TO 26.]

32.(77.) In what kind of facility did you apply for dental care in the last three months?

		Yes	No	D/K	REFUSES
<i>ITAPSTHO</i>	1. In state, municipal hospital.....	1	2	7	8
<i>ITAPINHO</i>	2. In institutional hospital	1	2	7	8
<i>ITAPCOHO</i>	3. In a commercial hospital, commercial room.....	1	2	7	8

33.(78.) To whom, how, and how much did you or your family pay for dental services in the last three months?

		Did you pay?	How much in rubles?	D/K	REFUSES
<i>ITPOFDEC</i>	1. You paid officially in the cashier's office in accordance with official rules or the medical enterprise's official prices.....	Yes 1	_____	9997	9998
		No 2	<i>ITPOFDEA</i>		
<i>ITPUNDEC</i>	2. You paid unofficially through hand-to-hand monetary transactions without any documents	Yes 1	_____	9997	9998
		No 2	<i>ITPUNDEA</i>		
<i>ITGIFDEC</i>	3. You paid unofficially through gift-giving.....	Yes 1	_____	9997	9998
		No 2	<i>ITGIFDEA</i>		

ITCHECKU 34.(26.) Tell me, please: In the last three months have you seen a doctor for a medical checkup, not because you were sick?

Yes..... 1
 No 2 → [SKIP TO 36.]
 DOESN'T KNOW..... 7 → [SKIP TO 36.]
 REFUSES TO ANSWER..... 8 → [SKIP TO 36.]

35.(79.) To whom, how, and how much did you or your family pay for this medical checkup in the last three months?

		Did you pay?	How much in rubles?	D/K	REFUSES
<i>ITPOFCHE</i>	1. You paid officially in the cashier's office in accordance with official rules or the medical enterprise's official prices.....	Yes 1 ⇒	_____	9997	9998
		No 2	<i>ITPOFCHA</i>		
<i>ITPUNCHE</i>	2. You paid unofficially through hand-to-hand monetary transactions without any documents	Yes 1 ⇒	_____	9997	9998
		No 2	<i>ITPUNCHA</i>		
<i>ITGIFCHE</i>	3. You paid unofficially through gift-giving.....	Yes 1 ⇒	_____	9997	9998
		No 2	<i>ITGIFCHA</i>		

ITWGMEDS 36. (91.) What will you do, if you may choose, where to get necessary medical services for official prices with identical cost of services: You would visit...?

- Only governmental medical institution 1
- Only private medical institution 2
- It makes no difference to you 3
- DON'T KNOW* 7
- REFUSE TO ANSWER*..... 8

ITDOCREG 37.(53.) Tell me, please, do you have a regular physician, whom you consult about all your health issues?

- Yes..... 1 → [SKIP TO 39. ON PAGE XX]
- No 2
- DOESN'T KNOW 7
- REFUSES TO ANSWER..... 8

ITDOCNEC 38.(54.) Do you have a doctor, whom you can see if it is necessary?

- Yes..... 1⇒ [SKIP TO 40. ON PAGE XX]
- No 2⇒ [SKIP TO 40. ON PAGE XX]
- DOESN'T KNOW 7⇒ [SKIP TO 40. ON PAGE XX]
- REFUSES TO ANSWER..... 8⇒ [SKIP TO 40. ON PAGE XX]

**ITNMEDIN 39. (92.) Name the medical institution, where this doctor generally receives.
[CARD M_2. YOU MAY MARK ONLY ONE ANSWER]**

- REGIONAL/CITY HOSPITAL, TO WHICH YOU ASSIGNED ACCORDING TO REGISTRATION/HABITATION*..... 01
- HOSPITAL, TO WHICH YOU ASSIGNED ACCORDING TO VOLUNTARY HEALTH INSURANCE* 02
- OTHER REGIONAL/CITY HOSPITAL*..... 03
- OFFICE OF GENERAL PRACTITIONER, FAMILY DOCTOR* 04
- OTHER PUBLIC OR MUNICIPAL MEDICAL INSTITUTION (CLINIC, MATERNITY WELFARE CENTRE, DIAGNOSTIC CENTRE, SPECIALIZED/PROFILE CENTRE, INSTITUTE: FEDERAL, REGIONAL OR CITY, OTHER)*..... 05
- HOSPITAL AT THE ENTERPRISE/ORGANIZATION, WHERE YOU WORK/STUDY* 06
- PRIVATE MEDICAL INSTITUTION (CLINIC, CENTRE, OTHER)* 07
- PRIVATE DOCTOR, IF THE DOCTOR DOES NOT WORK IN ONE EARLIER LISTED INSTITUTION* 08
- OTHER HOSPITALS* 09
- DON'T KNOW* 97
- REFUSE TO ANSWER*..... 98

**ITMINCOS 40.(93.) Let's talk about medical outpatient help or consultation, anyone, except dentistry.
Is there a medical institution where you constantly visit or to which you usually address?**

- Yes..... 1
- No 2 ⇒ [SKIP TO 47. ON PAGE 13]
- DON'T KNOW 7 ⇒ [SKIP TO 47. ON PAGE 13]
- REFUSE TO ANSWER..... 8 ⇒ [SKIP TO 47. ON PAGE 13]

**ITWHMICS 41.(94.) What kind of medical facility is it? If there are several facilities, name those, which you consider "the main".
[CARD M_3. YOU MAY MARK ONLY ONE ANSWER]**

- REGIONAL/CITY HOSPITAL, TO WHICH YOU ASSIGNED ACCORDING TO REGISTRATION/HABITATION..... 01
- HOSPITAL, TO WHICH YOU ASSIGNED ACCORDING TO VOLUNTARY HEALTH INSURANCE..... 02
- OTHER REGIONAL/CITY HOSPITAL..... 03
- OFFICE OF GENERAL PRACTITIONER, FAMILY DOCTOR 04
- OTHER PUBLIC OR MUNICIPAL MEDICAL INSTITUTION (CLINIC, MATERNITY WELFARE CENTRE, DIAGNOSTIC CENTRE, SPECIALIZED/PROFILE CENTRE, INSTITUTE: FEDERAL, REGIONAL OR CITY, OTHER)..... 05
- HOSPITAL AT THE ENTERPRISE/ORGANIZATION, WHERE YOU WORK/STUDY ... 06
- PRIVATE MEDICAL INSTITUTION (CLINIC, CENTRE, OTHER) 07
- OTHER HOSPITALS 09
- DON'T KNOW 97
- REFUSE TO ANSWER..... 98

ITCMEI2Y 42.(95.) In the last 2 years – 24 months before this poll – have you ever changed the main medical facility, which you constantly visit ?

- Yes 1
- No 2 ⇒ [SKIP TO 45. ON PAGE 13]
- DON'T KNOW 7 ⇒ [SKIP TO 45. ON PAGE 13]
- REFUSE TO ANSWER..... 8 ⇒ [SKIP TO 45. ON PAGE 13]

ITCHMIAC 43.(96.) You changed the medical institution...?

- On your own decision 1
- Or due to circumstances beyond your control – in connection with a change of residence , registration, work, closing of medical facility, because your doctor change the place of work, etc. 2 ⇒ [SKIP TO 45. ON PAGE 13]
- DON'T KNOW 7 ⇒ [SKIP TO 45. ON PAGE 13]
- REFUSE TO ANSWER..... 8 ⇒ [SKIP TO 45. ON PAGE 13]

ITWHYCM1
ITWHYCM2

**44.(97.) Why did you change the medical facility? Name one-two main reasons.
[CARD M_4.]**

DISSATISFACTION WITH QUALIFICATION OF THE MEDICAL STAFF	
(NOT CONFIDENT IN CORRECTNESS OF THEIR RECOMMENDATION/TREATMENT) 01	
DISSATISFACTION WITH ATTITUDE TO PATIENTS	02
DIFFICULTIES OF MAKING AN APPOINTMENT TO DOCTORS	03
DIFFICULTIES WITH GETTING NECESSARY TESTS, PROCEDURES	04
LONG QUEUES, TOO MUCH TIME TO WAIT	05
OTHER	06
WHAT EXACTLY? [INTERVIEWER! WRITE DOWN]	
.....	
DON'T KNOW	97
REFUSE TO ANSWER	98

ITWHYCMF

ITCDOC2Y 45.(98.) In the last 2 years – 24 months before this poll – have you ever changed the general practitioner in the medical facility, which you constantly visit?

Yes.....	1
No	2 ⇒ [SKIP TO 47.]
DON'T KNOW	7 ⇒ [SKIP TO 47.]
REFUSE TO ANSWER.....	8 ⇒ [SKIP TO 47.]

ITCHDOAC 46.(99.) You changed the general practitioner ...?

On your own decision	1
Or due to circumstances beyond your control – the doctor who worked in this medical facility changed the work place, the medical facility itself was re-organized etc.	2
DON'T KNOW	7
REFUSE TO ANSWER.....	8

ITEVHADD 47.(100.) We've already spoken about seeing a doctor and having medical exams in the last 30 days. Let's now talk about last 2 years – 24 months before this poll. Did you consult a doctor in connection with disease or check up, or preventive examination? Don't consider calls for ambulance or requests for hospitalization.

Yes.....	1
No, there was no necessity	2⇒ [SKIP TO 61. JN PAGE 19]
DON'T KNOW	7⇒ [SKIP TO 61. JN PAGE 19]
REFUSE TO ANSWER.....	8⇒ [SKIP TO 61. JN PAGE 19]

ITCADD2Y 48.(101.) How many times have you consulted the doctor in the last 2 years?
If it was the case (at an acute disease or an aggravation of chronic disease) when you had to visit the same doctor several times, consider it as one visit.
If it was the case when you had to visit different doctors, count the total number of doctors you consulted with.
If you just had regular tests, count it as one visit.

[] [] *CASES OF VISITS* => [SKIP TO 50.]
DON'T KNOW.....97
REFUSE TO ANSWER.....98 => [SKIP TO 50.]

ITCAD2YA 49.(102.) How many such cases did you have, approximately?

From 1 to 5 cases 1
 6-10 cases 2
 11-15 cases 3
 More that 15 cases 4
DON'T KNOW 7
REFUSE TO ANSWER 8

50.(103.) In the last 2 years – 24 months before this poll – among all the counted cases of visiting doctors were there such cases, when you could choose where to go and whom to visit and you did make your choice between two or more...?

			How many times did it happen?	REFU- D/K	SUL
<i>ITCHDO2Y</i>	1. doctors of one specialization	Yes	1 => []	97	98
	No	2		
<i>ITCHMI2Y</i>	2. medical institution	Yes	1 => []	97	98
	No	2		

[**INTERVIEWER!** IF RESPONDENT ANSWERED THAT HE OR SHE HAD CHOSEN A DOCTORE OR A MEDICAL INSTITUTION, I.E. MARKED CODE “1” EVEN IF ONE TIME, GO TO QUESTION 52 ON PAGE XX]

ITHACCD1
ITHACCD2

51.(104.) You said that in the last 2 years, you did not have a chance to choose a medical facility or a doctor. What were the reasons that you did not have a chance to choose? Choose no more than two reasons.
[CARD M_5.]

- MY CONSTANT DOCTOR IS GOOD FOR ME, IN CASE OF NECESSITY I FOLLOW HIS ADVISE TO VISIT OTHER DOCTORS..... 01
- WHEN THERE WAS A NEED TO GET MEDICAL HELP, THERE WAS NO TIME TO SEARCH OR CHOOSE A MEDICAL FACILITY OR A DOCTOR..... 02
- OTHER DOCTORS/MEDICAL FACILITY ARE QUIET FAR, IT IS DIFFICULT FOR ME TO REACH THEM..... 03
- THERE WAS NO OTHER CHOICES KNEW ABOUT..... 04
- VISITING OTHER MEDICAL FACILITY OR OTHER DOCTOR DEMANDED THE PAYMENT AND I DID NOT HAVE MONEY TO PAY 05
- IT'S NOT VERY IMPORTANT FOR ME WHICH MEDICAL FACILITY OR DOCTOR TO VISIT)..... 06
- OTHER..... 07

ITHACCDF

WHAT EXACTLY? [INTERVIEWER! WRITE DOWN]

- DON'T KNOW 97
- REFUSE TO ANSWER..... 98

ITLCCHDO

52.(105.) Now tell me, please, about the last case in the last two years, when You had to choose a doctor or a hospital. In this case did you visit the practitioner or the specialist?

- GENERAL PRACTITIONER 1
- SPECIALIST 2 ⇒ [SKIP TO 54. ON PAGE 16]
- DON'T KNOW 7 ⇒ [SKIP TO 55. ON PAGE 17]
- REFUSE TO ANSWER 8 ⇒ [SKIP TO 55. ON PAGE 17]

ITWHYCHP

53.(106.) Why did you have to choose a general practitioner or a hospital, in which it was possible to get the help of general practitioner? Name the main reason.
[CARD M_6.]

- DID NOT LIKE THE FORMER DOCTOR (NOT ENOUGH ATTENTION, NO CONFIDENCE IN CORRECTNESS RECOMMENDATION/TREATMENT 01
- THE FORMER WAS GOOD, BUT HAD TO WAIT LONG (LONG QUEUES)..... 02
- THE FORMER DOCTOR WAS GOOD, BUT IN THIS PARTICULAR CASE HE COULD NOT HELP, GIVE NECESSARY SERVICE (MADE A PRESCRIPTION, DIRECTION, ETC)..... 03
- COULD NOT VISIT THE FORMER DOCTOR (AS THE DOCTOR DID NOT ACCEPT, AND THE HELP WAS NEEDED URGENTLY, THE FORMER DOCTOR CHANGED THE PLACE OF WORK ETC) 04
- DID NOT LIKE THE HOSPITAL VISITED EARLIER 05
- THERE WAS NO CONSTANTLY VISITED HOSPITAL 06
- OTHER..... 07

ITWHYCPF

WHAT EXACTLY? [INTERVIEWER! WRITE DOWN]

- DON'T KNOW 97
- REFUSE TO ANSWER..... 98

ITWHYCHS 54.(107.) Why in that case did you have to choose a specialist? Name the main reason.
[CARD M_7.]

DID NOT LIKE THE SPECIALIST TO WHOM YOU WERE DIRECTED (GET NOT ENOUGH ATTENTION, THERE IS NO CONFIDENCE IN RECOMMENDATIONS)..... 01
SHOULD WAIT LONG FOR APPOINTMENT, IT IS DIFFICULT TO MAKE AN APPOINTMENT TO THE SPECIALIST, TO WHOM YOU WERE DIRECTED 02
WERE DIRECTED TO THE SPECIALIST, BUT NO CONCRETE DOCTOR NAME WAS GIVEN, THEREFORE IT WAS NECESSARY TO CHOOSE 03
DID NOT LIKE THE DOCTOR YOU EARLIER CONSULTED WITH THE SAME PROBLEM04
HAD TO WAIT TOO LONG OR DIFFICULT TO MAKE AN APPOINTMENT TO THE DOCTOR WHOM YOU EARLIER CONSULTED WITH THE SAME PROBLEM..... 05
LIKE THE SPECIALIST, BUT IN THIS CASE HE COULD NOT PROVIDE A NECESSARY HELP..... 06
COULD NOT VISIT THE DOCTOR WHOM YOU EARLIER VISITED WITH THE SAME PROBLEM (THE DOCTOR DID NOT ACCEPT, AND THE URGENT HELP WAS NEEDED ETC)..... 07
INDEPENDENTLY DECIDED THAT YOU NEED THE CONSULTATION/HELP OF SPECIALIST NO ONE RECOMMENDED..... 08
OTHER..... 09

ITWHYCSF WHAT EXACTLY? [INTERVIEWER! WRITE DOWN]

DON'T KNOW..... 97
REFUSE TO ANSWER..... 98

ITHOWMCH 55.(108.) Which of the given statements describes best of all, how did you make your choice? Choose one, please.
[CARD M_8.]

CHOSEN WHICH HOSPITAL/MEDICAL FACILITY TO VISIT 1
CHOSEN THE DOCTOR, AND IT WASN'T IMPORTANT WHERE HE RECEIVES..... 2
CHOSEN FROM THOSE DOCTORS WHO WORK AT THE SAME HOSPITAL/MEDICAL FACILITY 3
CHOSEN A DOCTOR AND A HOSPITAL/MEDICAL FACILITY; BOTH THE DOCTOR AND THE HOSPITAL WERE EQUALLY IMPORTANT 4
DON'T KNOW..... 7
REFUSE TO ANSWER..... 8

56.(109.) What sources of information did you use while choosing a doctor or a medical institution? You may choose several answers.

[CARD M_9.]

ITREDCHD	RECOMMENDATIONS OF THE DOCTOR, WHO DIRECTED YOU ON THE CONSULTATION/EXAMINATION	01
ITROMWCD	RECOMMENDATIONS OF OTHER MEDICAL WORKERS, WHO ARE NOT YOUR RELATIVES, FRIENDS	02
ITRMWRCD	RECOMMENDATIONS OF MEDICAL WORKERS AMONG RELATIVES, FRIENDS, ACQUAINTANCES.....	03
ITRORCHD	RECOMMENDATIONS OF OTHER RELATIVES, FRIENDS, ACQUAINTANCES WHO ARE NOT MEDICAL WORKERS.....	04
ITANCHD	ADS IN NEWSPAPER, ON TV, FLYERS, COUPONS, ETC.	05
ITADICHD	ADS ON INTERNET	06
ITOTSCHD	OTHER	07
ITOTSCDF	WHAT EXACTLY? [INTERVIEWER! WRITE DOWN]	
	DON'T KNOW	97
	REFUSE TO ANSWER	98

ITWWNCHA 57. (110.) When you were choosing whom/where to address, you wanted...?

To get medical help <u>only</u> for free	1
To get help for free, but you were also ready to pay	2
You were looking for paid medical help	3
MADE NO DIFFERENCE	6
DON'T KNOW	7
REFUSE TO ANSWER	8

ITINWDOC 58.(111.) In which medical facility did the doctor you'd chosen work? Choose, please, one answer.

[CARD M_10.]

REGIONAL/CITY HOSPITAL, TO WHICH YOU ASSIGNED ACCORDING TO REGISTRATION/HABITATION	01
HOSPITAL, TO WHICH YOU ASSIGNED ACCORDING TO VOLUNTARY HEALTH INSURANCE	02
OTHER REGIONAL/CITY HOSPITAL	03
OFFICE OF GENERAL PRACTITIONER, FAMILY DOCTOR	04
OTHER PUBLIC OR MUNICIPAL MEDICAL INSTITUTION (CLINIC, MATERNITY WELFARE CENTRE, DIAGNOSTIC CENTRE, SPECIALIZED/PROFILE CENTRE, INSTITUTE: FEDERAL, REGIONAL OR CITY, OTHER)	05
HOSPITAL AT THE ENTERPRISE/ORGANIZATION, WHERE YOU WORK/STUDY.....	06
PRIVATE MEDICAL INSTITUTION (CLINIC, CENTRE, OTHER)	07
PRIVATE DOCTOR, IF THE DOCTOR DOES NOT WORK IN ONE EARLIER LISTED INSTITUTION	08
OTHER HOSPITALS.....	09
DON'T KNOW	97
REFUSE TO ANSWER	98

ITGETAID 59.(112.) Please give one answer to the following question: Did you get the help from this doctor/at this medical facility ...?

Free of charge	1
You paid officially	2
You paid unofficially	3
You paid officially and unofficially	4
STILL IN THE PROCESS OF GETTING MEDICAL HELP	6
DON'T KNOW	7
REFUSE TO ANSWER	8

ITWHYCDI 60.(113.) Why did you choose this doctor/medical facility? Name one-two main reasons.
ITWHYCD2 [CARD M_11.]

IT WAS FREE OF CHARGE	01
THE PRICE WAS ACCEPTABLE	02
IT WAS THE QUICKEST POSSIBILITY TO GET THE HELP, DID NOT HAVE TO WAIT	03
CONVENIENT PLACE OF RECEPTION (THE DOCTOR COULD COME TO YOUR HOUSE, NOT FAR FROM YOUR HOUSE)	04
«GOOD» QUALITY OF SERVICE / «HIGH» COMPETENCE OF THE STAFF / «GOOD» REPUTATION	05
FOLLOWED THE RECOMMENDATIONS OF THE ACQUAINTANCES/DOCTORS ELSEWHERE REFUSED TO HELP	06
OTHER	07
OTHER	08

ITWHYCDF WHAT EXACTLY? [INTERVIEWER! WRITE DOWN]

DON'T KNOW	97
REFUSE TO ANSWER	98

ITNEOP3Y 61.(114.) We already have spoken about hospitalization in the last 3 months, and in the last 3 years – 36 months before this poll – did it happen that you needed an operation, or another treatment in a hospital?

Yes	1
No	2 ⇒ [INTERVIEW IS FINISHED]
DON'T KNOW	7 ⇒ [INTERVIEW IS FINISHED]
REFUSE TO ANSWER	8 ⇒ [INTERVIEW IS FINISHED]

ITPOSADR 62.(115.) Did you always have the opportunity to visit a hospital or there were cases, when you had no place to visit?

ALWAYS HAVE A POSSIBILITY TO VISIT THE HOSPITAL	1
THERE WERE CASES. WHEN YOU HAD NO PLACE TO VISIT	2
DON'T KNOW	7
REFUSE TO ANSWER	8

ITHOSP3Y 63.(116.) In the last 3 years – 36 months before this poll – have you been hospitalized?

Yes	1
No	2 ⇒ [INTERVIEW IS FINISHED]
DON'T KNOW	7 ⇒ [INTERVIEW IS FINISHED]
REFUSE TO ANSWER	8 ⇒ [INTERVIEW IS FINISHED]

ITTMH03Y 64.(117.) How many times in the last 3 years you stayed in the hospital? Please, don not count one-day consultation, or tests, or diagnostic exams in the counseling department of hospitals.

/____/____/ TIMES
DON'T KNOW.....7
REFUSE TO ANSWER.....8

ITPCHH3Y 65.(118.) In the last 3 years among all these cases of staying in the hospital, were there such cases when you could choose where to address, and you personally did chose among two or more hospitals?

Yes..... 1
No 2 ⇒ [SKIP TO 67.]
DON'T KNOW 7 ⇒ [SKIP TO 67.]
REFUSE TO ANSWER..... 8 ⇒ [SKIP TO 67.]

ITTMCH3Y 66.(119.) How many times did it happen?

____|____| TIMES ⇒ [SKIP TO 68. ON PAGE. 21]
DON'T KNOW.....97 ⇒ [SKIP TO 68. ON PAGE. 21]
REFUSE TO ANSWER.....98 ⇒ [SKIP TO 68. ON PAGE. 21]

ITNOCHH1 67.(120.) You said that in the last 3 years there were no cases when you chosen the hospital. Why you did not have to choose. Choose no more than two reasons.

ITNOCHH2 [CARD M_12.]

THERE IS A PERMANENT, «PROVED» HOSPITAL, THE DOCTOR, WHOM YOU LIKE 01
WHEN NEEDED TO GO TO THE HOSPITAL, THERE WAS NO TIME TO SEARCH OR CHOOSE THE HOSPITAL..... 02
THERE WAS NO CHOICES – ONLY ONE HOSPITAL AVAILABLE TO GET HELP 03
OTHER HOSPITAL ARE LOCATED VERY FAR..... 04
TO CHOOSE THE HOSPITAL, ONE SHOULD HAVE MONEY, WHICH I DID NOT HAVE 05
THE ISSUE OF CHOOSING THE HOSPITAL IS NOT IMPORTANT 06
WAS DIRECTED TO THE HOSPITAL BY CLINIC OR TAKEN BY AMBULANCE..... 07
OTHER FAMILY MEMBER CHOSE FOR ME 08
OTHER..... 09

ITNOCHHF WHAT EXACTLY? [INTERVIEWER! WRITE DOWN] _____
DON'T KNOW..... 97
REFUSE TO ANSWER..... 98
[INTERVIEWER! INTERVIEW IS FINISHED]

ITPLCH3Y 68.(121.) Now tell me please about the last case in the last 3 years, when you had to choose for yourself a hospital. Did you plan this hospitalization in advance or it was an emergency, unexpected hospitalization?

PLANNED IN ADVANCE 1
EMERGENCY, UNEXPECTED HOSPITALIZATION 2
DON'T KNOW 7
REFUSE TO ANSWER 8

ITDIRHOS 69.(122.) Were you directed to this hospitalization?

Yes..... 1
 No 2
DON'T KNOW 7
REFUSE TO ANSWER 8

70.(123.) How did you find out about different options for hospitalization when you chosen the hospital? You may give several answers. [CARD M_13.]

ITKHOFD THE DOCTOR OFFERED OPTIONS OF THE HOSPITALIZATION 01
ITKHADTV FROM ADS IN THE NEWSPAPER, ON TV, FLYERS, COUPONS, ETC. 02
ITKHMWRE FROM THE MEDICAL WORKERS AMONG RELATIVES, FRIENDS, ACQUAINTANCES 03
ITKHRNOM FROM OTHER RELATIVES, FRIENDS, ACQUAINTANCES WHO ARE NOT MEDICAL WORKERS 04
ITKHREMW FROM THE RECOMMENDATIONS OF MEDICAL WORKERS FROM THE MEDICAL INSTITUTIONS, VISITED IN THE PAST, EXCEPT RELATIVES, FRIENDS, ACQUAINTANCES 05
ITKHADIN ADS ON INTERNET 06
ITKHOTHR OTHER..... 07
ITKHOTHF DON'T KNOW 97
REFUSE TO ANSWER..... 98

ITWANCHH 71.(124.) When you chosen a hospital, you wanted...?

To get medical help only for free 1
 To get help for free, but you were also ready to pay 2
 You we looking for paid medical help 3
MADE NO DIFFERENCE 6
DON'T KNOW 7
REFUSE TO ANSWER 8

ITCHHOSP 72.(125.) Which hospital did you finally choose? Choose please one answer.

City hospital, clinic.....	1
Regional hospital, clinic	2
Central, district, local hospital	3
Federal center, clinic	4
Private clinic, hospital	5
Other	6
<i>DON'T KNOW</i>	7
<i>REFUSAL TO ANSWER</i>	8

ITWHYTH1 73.(126.) Why did you finally choose that hospital? Name one-two main reasons.
ITWHYTH2 [CARD M_14. YOU MAY MARK ONE-TWO ANSWERS]

<i>IT WAS FREE OF CHARGE</i>	01
<i>THE PRICE WAS ACCEPTABLE</i>	02
<i>IT WAS THE QUICKEST POSSIBILITY TO GET THE HELP, DID NOT HAVE TO WAIT</i>	03
<i>CONVENIENT PLACE OF RECEPTION (NOT FAR FROM YOUR HOUSE)</i>	04
<i>«GOOD» QUALITY OF SERVICE / «HIGH» COMPETENCE OF THE STAFF / «GOOD» REPUTATION</i>	05
<i>FOLLOWED THE RECOMMENDATIONS OF THE ACQUAINTANCES/DOCTORS</i>	06
<i>ELSEWHERE REFUSED TO HELP</i>	07
<i>OTHER</i>	08

ITWHYTHF WHAT EXACTLY? [INTERVIEWER! WRITE DOWN]

<i>DON'T KNOW</i>	97
<i>REFUSE TO ANSWER</i>	98

ITGAIDTH 74.(127.) Please, give one answer to the following question: Did you get the help at this hospital...?

Free of charge	1
You paid officially	2
You paid unofficially.....	3
You paid officially and unofficially	4
<i>STILL IN THE PROCESS OF GETTING MEDICAL HELP</i> ...	6
<i>DON'T KNOW</i>	7
<i>REFUSE TO ANSWER</i>	8

THANK YOU!

S. SECTION "INTERVIEWER'S REMARKS"

1. [NOTE IF ANYONE WAS PRESENT DURING THE INTERVIEW, EVEN IF ONLY FOR A FEW MINUTES:

YES NO

ITHHPRES
ITOTPRES

1. *SOME OTHER MEMBER OF THE HOUSEHOLD*12
2. *OTHER PEOPLE, NOT MEMBERS OF THIS HOUSEHOLD*12]

ITRESATT

2. [ASSESS THE RESPONDENT'S ATTITUDE TOWARD THE INTERVIEW. THE RESPONDENT WAS:
FRIENDLY, INTERESTED1
NOT PARTICULARLY INTERESTED2
IMPATIENT, WORRIED3
HOSTILE.....4]

ITRESUND

3. [NOTE HOW THE RESPONDENT UNDERSTOOD THE QUESTIONS:
WELL1
NOT VERY WELL2
POORLY3]

ITRESBEH

4. [ASSESS THE RESPONDENT'S BEHAVIOR DURING THE INTERVIEW.
THE RESPONDENT:
WAS NERVOUS1
WAS OCCASIONALLY NERVOUS.....2
FELT COMFORTABLE.....3]

ITRESRES

5. [ASSESS THE RESPONDENT'S SHARPNESS:
VERY SLOW-WITTED1
SLOW-WITTED, NEEDED EXPLANATIONS.....2
AS BRIGHT AS THE MAJORITY OF RESPONDENTS3
NOTABLY BRIGHTER THAN THE MAJORITY4]

ITRESSIN

6. [ASSESS THE SINCERITY AND OPENNESS OF THE RESPONDENT.
THE RESPONDENT WAS:
VERY INTROVERTED, INSINCERE.....1
AS SINCERE AND OPEN AS MOST RESPONDENTS2
MORE SINCERE AND OPEN THAN MOST.....3]

ITFDRELY

7. [ASSESS WHETHER IN YOUR OPINION THE INFORMATION GIVEN ABOUT FOOD CONSUMPTION IS RELIABLE:
RELIABLE.....1
INFORMATION INADEQUATE TO ASSESS.....2
NOT RELIABLE.....3]

I confirm that I completed the interview according to the instructions using the personal interview method, with the respondent chosen according to the instructions.

Signature _____